



CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485: An Act to improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **Bernadette B. Abejo**, Filipino, of legal age, Executive Director of the **InterCountry Adoption Board (ICAB)**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. That the **ICAB** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboard of **ICAB**.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of the office.
4. The Citizen's Charter is written either in English, Filipino or in the local dialect and published as an information material.
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on November, 2007 and underwent review and revision on April 30, 2013 as required under Section 4, Rule IV of the IRR: *The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.*
7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically: streamlining of procedures.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

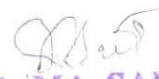
IN WITNESS WHEREOF, I have hereunto set my hand this 29th day of November, 2013 in Quezon City, Philippines.



BERNADETTE B. ABEJO
Executive Director
Intercountry Adoption Board

SUBSCRIBED AND SWORN to before me this 29th day of November, 2013 in Quezon City, Philippines, with affiant exhibiting to me her ICAB-10001 issued on October 16, 2010 at Quezon City, Philippines.

Doc. No.: 4916
Series of: 2013
Fee Paid : _____
O.R. No. : _____
Page No. 39
Book No. 587



JOSE L. MA. SANTOS
Notary Public
Comm. until Dec. 31, 2013
Comm. No. NP-038
PTR No. 7588191-QC-1/2/13
TIN: 133-063-043
IBP No. 834433-QC-1/2/13
Roll No. 14779-3/3/60
Office: 61-A Mablis St. V. Luna, Q.C.
MCLE Comp. III-0003870