
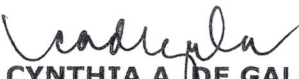




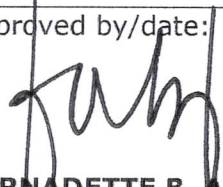


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|---|---|--------------|----------------|
|  | <b>Inter-Country Adoption Board (ICAB)</b><br><b>QMS MANAGEMENT REVIEW</b><br><b>REPORT</b> | Doc. Code    | QMS-MR-01-2017 |
|   |   | Revision No. | 02             |


|   |   |                   |
|---|---|-------------------|
| Period Covered:<br>January – October 2020 | Date:<br>November 16, 19, and 23,<br>2020 | Next review Date: |
|---|---|-------------------|

**AGENDA**

1. Status of action from previous Management Review
2. Information on the quality of performance including trends and indicators for:
  - Customer satisfaction
  - Extent to which Quality Objectives have been met
  - Monitoring & measurement results
  - Process performance and conformity of products and services
  - NC's and corrective actions/QMS Audit results
  - Performance of external providers
3. Resources issues/needs and status
4. Effectiveness of actions to identified risks/risks and opportunities
5. New potential opportunities for continual improvement

|  |  |  |
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| <p>Prepared by/date:</p> <p><br/> <b>CYNTHIA A. DE GALA</b><br/>         Administrative Officer V</p> <p><br/> <b>MYREL ANNE B. LEIDO</b><br/>         Social Welfare Officer II</p> <p><br/> <b>EPHRAIM S. TORRES</b><br/>         Administrative Assistant V</p> <p><br/> <b>LYRA GAY R. VILLAMARIN</b><br/>         Social Welfare Officer II</p> <p>QMS Secretariat<br/>         December 1, 2020</p> | <p>Reviewed by/date:</p> <p><br/> <b>GINA C. ESCALANTE</b><br/>         QMS Team Leader</p> | <p>Approved by/date:</p> <p><br/> <b>BERNADETTE B. ABEJO</b><br/>         Executive Director 12/2/20</p> |
|--|--|--|

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ICAB  12.03.2020  
 RECORDS